



## POSITIVE STEPS

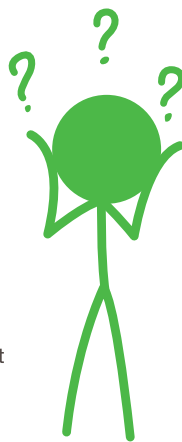
*Getting Residential Choices Right for Later Life*

# Is someone you know and care about getting frail?

Worried whether all the family can communicate in a way that e.g. Mum/Dad's residential needs, living costs and estate issues can ALL be managed effectively?



Worried about how Mum/Dad's care needs can be met and whether all the family can cooperate about what needs to happen?



Wondering how the family can talk about all this when it's hard enough to get agreement on a collective birthday present?!

**Needing help with family 'quandaries' at this time is very common and is only a click or phone call away...**

*Positive Steps for Later Life* [www.positivesteps.com.au](http://www.positivesteps.com.au) or 0418 488 819

Positive Steps can offer you and your family valuable support at this time of difficult decisions.

We provide specialist, qualified later-life family facilitators and mediators that assist with those complex conversations.

Our tagline is "Getting Residential Choices Right for Later Life", emphasising that, 'getting it right' isn't easy and families 'getting it together' can be hard.

**Email: [connie@positivesteps.com.au](mailto:connie@positivesteps.com.au)**

### We can help with:

**General coordination services** around elderly residential change and transition.

**Family meeting process.** Families offered structured 1 to 4 meetings over 1 – 6 months, covering essential tasks and decisions for an elderly relative's increasing dependency phase. *(Meetings don't have to be face-to-face and can be online via e.g. skype and various digital exchanges)*

**Mediation.** Formal dispute resolution process for families in dispute and conflict over key issues, including wills and estates.

*We also provide Training and Educational sessions for Professional Service and Aged Care Providers.*